

For immediate release

HKBN Fights Wuhan Coronavirus with Work-from-home Measure for All Office and Back-end Support Talents in Hong Kong, mainland China, Macau, Singapore and Malaysia

All Customer-related Services and Support Will Continue Unchanged

(Hong Kong – 28 January 2020) In view of the spread of the Wuhan coronavirus cases, HKBN Group ("HKBN") announced that with immediate effect until 16 February 2020, as a precaution to ensure the health of its Talents and their families, HKBN has allowed all office and back-end support Talents across its operations in Hong Kong, Singapore, Malaysia, mainland China and Macau to flexibly work from home. In addition, HKBN will halt all business-related travel to and from mainland China over the next two-week period.

As this extraordinary measure is implemented, all customer-related services and support will continue unaffected. Protective supplies such as masks will be supplied to all front-line Talents. A robust plan is in place to monitor and review this policy as needed.

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