For immediate release

HKBN Offers One-stop Remote Office Solutions FREE for 3 Months Helping Businesses Maintain Continuity Amid Coronavirus Outbreak

(Hong Kong - 14 February 2020) In continuing its efforts to help Hong Kong overcome the challenges of doing business amid the coronavirus outbreak, HKBN Group ("HKBN") announced that following its offer of 3 months of free services such as audio conferencing and business continuity service, it will offer one-stop Remote Office Solutions FREE for 3 months to existing customers of HKBN Enterprise Solutions ("HKBNES") and HKBN JOS ("JOS"). In response to a growing demand for continuing business outside the office, particularly for SMEs and their employees, HKBN has teamed up with Microsoft to enable customers to work from anywhere and access their company's data and systems – FREE for 3 months.

For many companies, especially SMEs, the costs of systems, software, user equipment, and IT support as well as network configuration are often the biggest barriers in adopting a virtual desktop infrastructure (VDI) for working remotely. HKBN's Remote Office Solutions provides **comprehensive end-to-end service** that includes free use of laptops, software licences and installation, system configuration and deployment as well as mobile connectivity[1].

Up and running in 3 days

Free user equipment includes up to 3 Microsoft Surface Go laptops[2] per customer with Type Cover (keyboard) preloaded with the necessary applications: Microsoft 365 business license and Windows Virtual Desktop (WVD), a comprehensive desktop + app virtualisation service that features Microsoft 365 and Office 365 running on the Azure cloud platform. After successfully applying for the service, end-to-end device delivery, configuration and service provisioning to set up devices, user accounts and IP addresses on each virtual machine will be completed by HKBN's IT professionals, getting customers ready for remote access as fast as within 3 working days from service application. In addition, a 6GB mobile data SIM card will be included for added mobility.

"We are pleased to team up with Microsoft Hong Kong to provide businesses with FREE laptop and cloud-based software usage. With the support of our professional team in networking configuration and fine-tuning of endpoint devices, we ensure fast deployment of this end-to-end home-office solution so that our corporate customers can continue to function optimally in times of disruption," said Billy Yeung, Co-Owner and CEO – HKBNES & JOS Group.

"More and more companies see remote working as the way to go to maintain business operations anywhere, anytime. The first step is to ensure a company has the necessary equipment and tools, so employees can collaborate and communicate productively and in a secured manner. Together with HKBN, we hope to empower more local businesses on their digital transformation journey, leverage technology to achieve more at their preferred time and location," said Serena Cheung, Director for One Commercial Partner and Small, Medium & Corporate Customers at Microsoft Hong Kong.

HKBN's Remote Office Solutions are provided **FREE for the first 3 months** with an option for customers to renew[3]. This FREE Remote Office Solutions offer will be available on a first-come, first-served basis as Surface Go devices are limited. This offer is valid until 28 February 2020. Please click https://aka.ms/empowerhk_rental to apply for the above FREE services. General terms and conditions of service apply.

For additional enterprise solutions services, please contact **128 180**.

1. *Xenus Technology Limited appointed by Microsoft will be responsible for delivering the Surface Go device(s) and the mobile data SIM card. Customers must agree to the transfer of its contact information to the third party for service provisioning.*

2. *Customers will be required to pay a deposit of HK$2,000 per Surface Go device to Microsoft's designated system integrator, Xenus Technology Limited; deposits will be refunded when the devices are returned in good conditions.*

3. *Terms and conditions of service apply.*

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