



ABOUT

ROBOTIC PROCESS
AUTOMATION





RPA automates all manual and repetitive processes



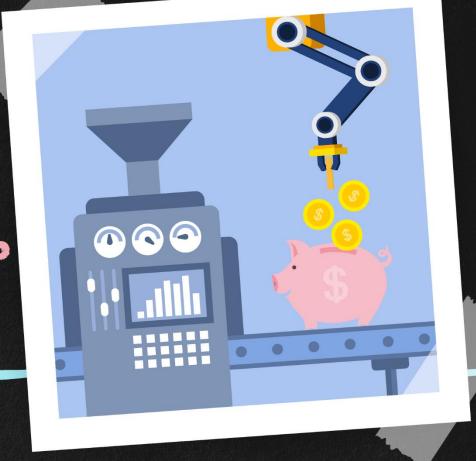
## FACTS

Not all manual processes are suitable for RPA.

One example is manage employee relations,
where vision development and strategic thinking
are required. RPA makes sense if the processes
are also fixed, require minimal decision making
and high volume, like processing payroll.

MYTHS#2

RPA is used primarily to reduce cost



FACTS

Survey\* indicates employers' key goal of adopting automation is to augment human performance and productivity (57%), much higher than reducing cost (24%) and avoiding mistakes (15%).

\*Willis Towers Watson Future of Work Global Survey

RPA will replace human jobs

## FACTS

It is a misguided view that RPA will replace human jobs. RPA is simply a tool that works alongside human and turns employees into robot software managers. Any slight variation in a process and judgement is required, human employees need to get involved.

PA brings Instant

RPA brings Instant automation

## FACTS

RPA needs to fit in existing systems and business processes to bring automation. Integration with backend legacy system is relatively easy, but RPA still needs to work around older applications. Also, human employees are not standardized and each may do things differently. RPA may not operate as you thought without re-designing the process.