jos

Enterprise Applications

Understanding your needs, raising your productivity and boosting your efficiency

The modern workplace has evolved beyond being just a physical space for your staff. Efficiency and efficacy are now essential elements of a successful, thriving business in today's economy. Businesses are increasingly exploring new ways to automate processes and enable real-time information access. The result is often an interconnected environment that helps accelerate productivity optimisation.

At JOS, our goal is to help you build your ideal digital workspace. By intelligently combining leading technologies, a well-designed digital workspace breaks down communication barriers and transform employee experience. It helps promote efficiency, growth and innovation, which results in a significant competitive advantage for your business.

Business Challenges

- Overwhelming data volume
- Inconsistent data
- Limited mobility access outside of office
- Poor use of collaboration tools
- Tedious manual processes

Benefits

- Automate business processes
- Streamline team collaboration
- Boost team productivity
- Monitor for data inaccuracies
- Actionable insights from data

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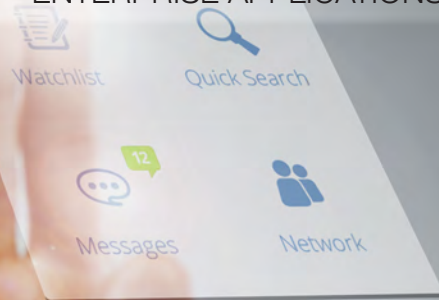
A digital workspace helps to break down communication barriers

It transforms employee experience to promote efficiency, growth and innovation. The highly experienced JOS team helps to design, build and manage enterprise applications that are customised and configured to your business needs.

Enterprise Content Management

Employee communications have grown in complexity, due to the expansion of remote and global work environments. Businesses are accelerating the pace of business operations and generating increasing volumes of data. Managing this situation requires a well-designed simplification of communication processes. Our solution offerings on SharePoint covers:

- Intranet / extranet
- Document and record management
- Enterprise searches
- Digital asset management
- Various customised solutions via .Net and REST APIs

Robotic Process Automation (RPA)

Seamless integration between legacy and new systems is complex, costly, and requires technical skill sets. With this next era of IT automation, RPA helps your business automate manual and repetitive processes in any system. This will result in enhanced productivity through eliminating human errors and reducing the time to perform tasks.

- Business process reengineering
- Core process review & redesign

Enterprise Workflow

Many businesses today are increasing their market share and profit margins just by going paperless. This concept of workflow mobility leverages the mobile interface and digital technology to manage, assign, and complete objectives. Businesses can use it to help optimise productivity and ensure client satisfaction and higher profits.

- K2 workflow
- Nintex workflow
- Customised workflow solution

Mobile App Development

Organisations are riding on the upward trend of mobile apps to develop their businesses further. Our team of developers has accumulated substantial experience in building efficient and cost-effective mobile apps. We work hard to ensure that your mobile apps are designed and developed with the user in mind for optimal user experience.

- Enterprise mobile application

Customer Relationship Management (CRM)

Manual data analysis is time consuming and often affects the productivity of the employees. To reduce the time spent, CRM technology automates processes and workflows to organise and interpret data. This allows you to engage with your customers more effectively. Our solution offerings on Dynamics 365 include:

- Contract and account management
- Lead and opportunity management
- Sales reporting and customer analytics
- Extended Relationship Management (xRM)

Customised Solutions

Businesses are now looking to implement key components that ensure flexibility and meet business objectives. Our knowledge, extensive skills and experience in building customised solutions add substantial value to your business. Built according to your requirements, our customised solutions include:

- Electronic Registry Management System (ERMS)
- Learning Management System (LMS)
- eProcurement Request System
- Other customised systems

Why JOS

Experienced Pool of Certified IT Experts

JOS's team of IT professionals are certified and experienced. They can provide a comprehensive range of IT services specialising in various solutions as well as products (SharePoint, K2, Nintex, Dynamics 365, Xamarin etc.). Regular training is conducted to ensure that the team is continually updated on the latest technology and know-how to provide precise IT advisory. JOS also created and deployed development standards to ensure high delivery standards.

One-stop Shop

JOS understands the complexity and difficulty in managing multiple vendors while ensuring their fulfilment of your business requirements. By engaging JOS as your primary vendor, you can streamline business operations by working on advisory and IT development through a single point of contact. We cater to any of your business needs by providing end-to-end solutions, from consultation to deployment and implementation.

Tailor-made Solution

JOS offers a comprehensive range of digital solutions. Our team of IT professionals can provide you with suitable IT solutions that cater to your unique business requirements. We also have the flexibility to ensure reasonable and affordable rates for the long-term solutions we provide.

Dedicated Team

JOS's primary commitment is to satisfy all your expectations and ensure a long-term partnership with you. This objective is why we provide you with a single point of contact and seamless support communications. Our team of highly-trained IT professionals are dedicated, and always ready to ensure top service delivery standards to meet your requirements.

About JOS

With over 60 years of experience in Asia, JOS is a systems integrator, solutions provider and technology consultancy with deep and industry knowledge and an exceptional ability to execute. Comprising 2,000+ IT professionals from nine offices across Asia's major business hubs in China, Hong Kong, Macau, Malaysia and Singapore, JOS aims to improve the performance of business and governments across the region by applying the best technology to address their challenges. JOS has extensive experience across a range of industries, boasting more than 10,000 private and public sector customers in Asia, and core capabilities in artificial intelligence, big data, cloud computing, enterprise applications, enterprise security, internet of things (IoT), mobility and next generation infrastructure.

JOS is a subsidiary of HKBN Group ("HKBN" or "The Group"). HKBN Group is a leading Information and Communications Technology ("ICT") solutions provider in Hong Kong, offering a comprehensive range of premier ICT solutions to both the enterprise and residential markets. For more information about HKBN, please visit www.hkbn.net/en.

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